PROSOMNUS®
SLEEP TECHNOLOGIES

ProSomnus® RPMO$_2$ OSA Device

QUICK START GUIDE

SMART
SLEEP MEDICINE™

Treat Your Sleep Apnea. Capture Insights. Sleep Better.

The ProSomnus® $RPMO_2$ OSA Device delivers clinical-grade insights that empower you to understand your therapy, optimize recovery, manage Obstructive Sleep Apnea, and achieve your sleep goals.

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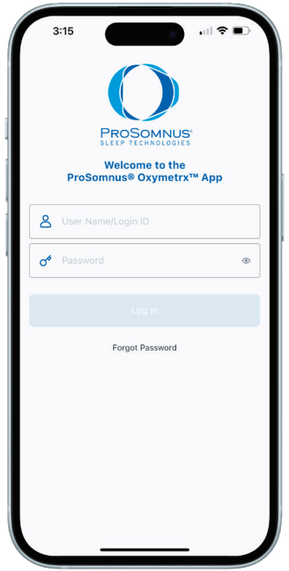
Welcome to the ProSomnus RPMO$_2$ OSA Device Quick Start Guide. Setting up your new ProSomnus RPMO$_2$ OSA Device is simple, and we're here to help. In this guide, we'll walk you through the steps to get your device up and running and connect it to the ProSomnus Oxymetrx™ App. Note: Further product information is available in the User Manuals reachable by scanning the QR code at the end of this guide.



OVERVIEW

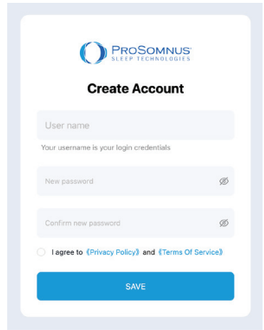
Set Up Your RPMO$_2$ OSA Device

1. Create your account online
2. Download the ProSomnus Oxymetrx App
3. Charge your RPMO$_2$ OSA Device
4. Pair your RPMO$_2$ OSA Device with the Oxymetrx App

Wear with Confidence! Establish a Daily Routine

1. Insert your RPMO$_2$ OSA Device before you go to sleep
2. Upon waking, clean your RPMO$_2$ OSA Device
3. Place your RPMO$_2$ OSA Device on the charger to ready it for the next night
4. Open the Oxymetrx App to transfer your data

Creating Your Account and Downloading the Oxymetrx App



When we received your order, an account registration email was sent to you from ProSomnus (**No-reply@oxymetrxmail.prosomnus.com**) with the subject line "Create Your Account Now". Follow the instructions in the email:

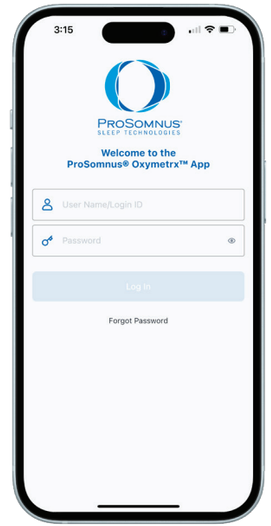
1. Click the link for the **Oxymetrx Portal** to go to the website and create your account username and password.
2. Save your username and password! You'll use them to log in to the app.
3. Use the App Store link or QR code (provided in the same email) to download the Oxymetrx App from the appropriate App Store for your phone.

Logging In

Use the credentials you just created to log in to the app.

If you forget your password, click **Forgot Password** and a change password link will be sent to the email you registered with.

Once logged in, you are ready to pair your RPMO$_2$ OSA Device with the app.



Connecting Your RPMO$_2$ OSA Device

Now that you've signed in to the app, you're ready to set up your device.

Your device will be delivered by the provider who took your oral scan. They will instruct you on how to wear your RPMO$_2$ OSA Device and prepare it for use.

Charge Your Device

Your RPMO$_2$ OSA Device must have a charge to connect. Our charging station allows you to conveniently charge your RPMO$_2$ OSA Device wirelessly. Plug in your charger and simply place the device as shown with the flat side down and sensor facing the blue cradle.

When first powered on, the device LED will be solid red, indicating that the device needs to be initialized by connecting to the app. Once the device is connected to the app (in the next step), the device LED will begin blinking green. While charging, the charger light will also blink green and will turn solid once the RPMO$_2$ OSA Device is fully charged. At that point, the RPMO$_2$ OSA Device LED will turn off.

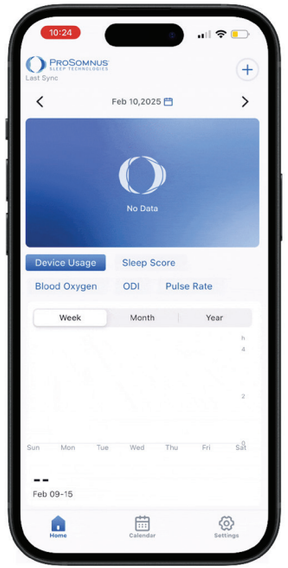
Once your RPMO$_2$ OSA Device is charging, you can pair the device to the app.

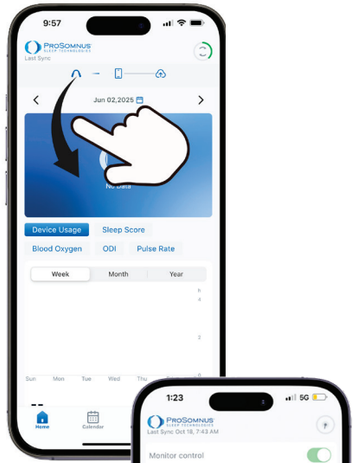
Refer to the **LED Quick Guide** table at the end for more information on what each LED means.

Open the Oxymetrx App and Pair with the RPMO$_2$ OSA Device

Open the app. Tap the plus icon (+) in the upper right corner to scan for your RPMO$_2$ OSA Device.

The app will bring up the Search Device screen where you can begin the connection process. Once connected you will see the icon change to either a RPMO$_2$ OSA Device ( ) or a lightning bolt ( ) if the device is on the charger.





Once you have worn your RPMO$_2$ OSA Device overnight you will be able to transfer the device data to the app and review your sleep data.

Daily Routine

Establishing a daily routine will help you get the most out of your RPMO$_2$ OSA Device.

1. Insert your RPMO$_2$ OSA Device prior to sleep and remove upon waking according to the instructions given to you by the provider who took your oral scan.
2. Clean your device using a regular soft toothbrush and mild detergent. Rinse thoroughly.
3. Place the device on the charging station, ensuring the green LEDs are blinking, indicating charging.
4. Open the app to upload your data from the device. Animated icons indicate a transfer is in progress. If the data transfer does not begin you can swipe down on the screen to initiate.

5. After the data transfer is complete your sleep data will appear ready for review.

LED QUICK GUIDE

Device LED	Charger LED	Meaning	Action Required
Flashing green light	Flashing green light	Charging in progress	Leave device on charger until charging completes.
Green light on for 15 seconds	Solid green light	Charging complete	Device is ready for use.
Flashes green twice	—	Connecting to app	Wait until connection is established.
Solid green light	—	Firmware upgrade in progress	Do not remove from charger or interrupt process.
Solid red light	—	Device clock reset	Connect to app to set clock and clear indicator light.
Flashing red light	Flashing red light	Fault detected	Contact your healthcare provider.

TROUBLESHOOTING GUIDE

Issue	Possible Cause	Solution
Device will not power on	Battery is depleted	• Fully charge the device on the charging station. • Make sure the LEDs indicate charging.
Device does not charge	Device not correctly placed on the charging station	• Center the device on the charging station. • Slightly adjust the device's position until the charger's LED indicator turns on.
Device not connecting to the app	Bluetooth turned off	• Turn on Bluetooth and retry.
	Device is not registered	• Register the device in the app before connecting.
	Weak connection	• Move the device to your smartphone/tablet (within 3 meters).
	Another device/app connected	• Turn off or disconnect any devices or applications that may have previously connected to the device. • Attempt to discover the device again using the app.
No data appearing in the app	Data upload not completed	• Open the app and connect to the device after removing it in the morning.
Red light flashing on device or charger	Device fault	• Remove from use and contact your healthcare provider.
Measurement results appear inconsistent	Improper device positioning, intermittent or inconsistent contact with oral tissues, or excessive movement	• Make sure device is seated fully and securely on your upper teeth during use. • Ensure there is no debris or residue on the device surface. • Avoid excessive motion.
Green light does not turn solid when charging is complete	Battery not fully charged	• Keep device on charging station until solid green LED appears.

IMPORTANT: Record your username here _____

If you lose your username you will need to contact **RPMSupport@ProSomnus.com** in order to retrieve it.

Helpful Tips

Based on the amount of data collected, data transfer can take several minutes. Many users find it helpful to build this into their morning routine, taking a shower or getting dressed while the data uploads.

The charging station was designed for convenient storage of your device's lower arch while charging the upper arch containing the sensor. Use the blue lip as the platform to hold the lower arch. Ensure the unit remains charging by confirming the LED indicators are both green.

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